

BLESSING BARIATRIC FOLLOW MY HEALTH (FMH) AND TELEPHONE

Patient Expectations

In order for FMH/Phone services to be most effective, we ask that all of our patients agree to the following to maintain safety and the most quality experience possible.



- Be located in an area that is safe and provides privacy and confidentiality.
- Please do not have anyone else in the room unless it has first been discussed and agreed upon with your provider.
- Please dress appropriately during FollowMyHealth sessions as you would if you were attending a session at the provider's office.

Please do not conduct other activities while in session, such as driving a vehicle, shopping and/or receiving other services.



- Be ready for your appointment as the No-Show policy still applies!
- Telephone: 2 calls will be made at your appointment time in an attempt to reach you. No answer is a No-Show.
- FollowMyHealth: Please log on 5 minutes before. If you don't log on within 10 minutes of your appointment time, it is a No-Show.

TIPS:

- Be sure to have adequate lighting.
- If using Wi-Fi, being closer to the router or modem may ensure a more stable connection. Being outside can disrupt connection.
- If using cellular data and connection is unstable, please try moving towards an outside wall or by a window in your building.
- If poor connection affects session quality, the provider may choose to reschedule the appointment.