

What To Do When

PACU

- Patient arrives to ODS for a one day procedure/surgery and going **home**:
Open **ODS Discharge Orders** document, complete 7 elements info, discharge info & launch ORM, choose **DISCHARGE**.
- Patient arrives to ODS from home and will be **admitted**:
Open **Immediate Post Op Note**, complete 7 elements info, launch ORM, choose **ADMISSION**; choose ENTER ORDERS shortcut icon, enter post op orders. Return to ORM, save as complete.
- Patient arrives to SURG from **ER and will be admitted to Acute**:
Open **Immediate Post Op Note**, complete 7 elements info, launch ORM, choose **ADMISSION**; choose ENTER ORDERS shortcut icon, enter post op orders. Return to ORM, save as complete.
- Patient from **SNU/REHAB/PYSCH** is sent for a Planned/Unplanned procedure/surgery and will be **admitted to acute**:
Open **Immediate Post Op Note**, complete 7 elements info; Emergent Transfer Orders will be sent with the patient, surgeon fills out orders on paper.
- Patient from **Acute, SNU/REHAB/PYSCH** for surgery and will **return to the same department**:
Open **Immediate Post Op Note**, complete 7 elements info, launch ORM, choose Transfer, Postop/Transfer, discontinue or add orders as is applicable.

Admission

- Patient arrives to L&D:
Open **Delivery Note**, complete document, launch ORM, choose **ADMISSION**. (Can also access ORM from the BHS Column on patient list in post partum).
- Patient admitted through ER or is a direct admit:
Click on flag from the **ORDERS REC BHS** column, choose **ADMISSION**.

IN HOUSE Transfers **(Coming from Psych, Psych Providers do Not do a Discharge Reconciliation)**

- Patient is being transferred to **SNU/REHAB/PYSCH**:
Open **Transfer Orders SNU/REHAB/PYSCH** document, complete the info for transfer, launch ORM, choose Transfer, choose **TRANSFER to SNU/REHAB/PYSCH**; discontinue or add orders as is applicable.
- Patient is being transferred from **PYSCH** to **ER**, then admitted to acute care:
The receiving PCP would do Admission Orders Rec, as this is a new visit. Patient is transferred from Psych to Acute Care- Psych Provider does Transfer, Receiving Provider does Admission
- Patient is being transferred from **ICU, CVU, IMC** to a lower level of care:
Open the icon on the toolbar (ORDER REC BHS (scales), choose Transfer, then Postop/Transfer
- Patient is being transferred from **SNU/REHAB** to acute inpatient:
Emergent: Emergent Transfer Orders only
Non-Emergent: Open **Transfer Orders SNU/REHAB/ACUTE** document, launch ORM, choose Transfer, postop/Transfer.

DISCHARGE

- Patient is being discharged from **L&D to home**, choose **Discharge L&D** document, choose DISCHARGE.
- Patient is being discharged from **OB**, choose **Discharge Post Partum** or **Discharge Orders** document, choose DISCHARGE.
- Patient is being discharged from **SNU/REHAB/ACUTE** to a Nursing Home:
Open **Discharge Orders – Nursing Home** document, enter discharge info, launch ORM, choose DISCHARGE.
- Patient is being discharged home:
Open **Discharge Orders** document, complete discharge info, launch ORM, choose DISCHARGE.
- Patient is being discharged from **PSYCH** to home or to the nursing home: choose ORM icon on the toolbar, choose DISCHARGE.

MULTI-PROVIDER DISCHARGE

- IF there are multiple providers that have specific medicines that they want to prescribe:
Provider 1: open **Discharge orders** documents, enter follow up info, launch ORM, choose DISCHARGE, enter the Script(s), **SAVE as Incomplete**. Save the document as Incomplete. From the toolbar, choose pill bottle, click on the circle with a number within, choose “Unsubmitted Scripts”, choose print, submit. Sign the script and place in the chart.
Provider2: open **Discharge orders** document, enter discharge info, launch ORM, choose DISCHARGE, complete remainder of reconciliation. Save as COMPLETE.

RESETTING ORM to INCOMPLETE: If patient was NPO at admission and the Admission ORM was completed, reset the admission ORM to incomplete, complete again (will need to resave as complete).